राजीव गांधी प्रौद्योगिकी विश्वविद्याल

(मध्यप्रदेश का तकनीकी विश्वविद्यालय)

एयरपोर्ट रोड, गांधीनगर, भोपाल (म.प्र.)-४६२०३३

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क्रमांक / रा. गां. प्रौ. वि. / अधिष्ठाता छात्र कल्याण / 2024 / 🗸 ६

भोपाल, दिनांक /0 / 10 / 2024

प्रति.

समस्त प्राचार्य/संचालक विश्वविद्यालय से संबंद्ध इंजीनियरिंग/फार्मेसी एम0सी0ए0/आर्किटेक्चर/पत्रोपाधि महाविद्यालय

विषय :- फीस वापसी नीति 2024 -2025।

संदर्भ :- 1 - विश्वविद्यालय अनुदान आयोग का पत्र क्रमांक No. F 12-5/2023(FNT/NET)-Fee Nivaran February 9,2024/20 माघ, 1945.

2 — विश्वविद्यालय अनुदान आयोग का पत्र क्रमांक D.O.No. F .2-71/2022(C-II) (C-114546) 12th June,2024/ 22ज्येष्ट, 1946.

महोदय

उपरोक्त विषयान्तर्गत लेख है कि, संलग्न संदर्भित पत्रों में प्राप्त निर्देशानुसार सत्र 2024 – 2025 हेत् फीस वापसी नीति का निर्धारण किया गया है। उक्त पत्रों में प्राप्त निर्देशो का सुक्ष्मता से अध्ययन कर अक्षरांशः पालन सूनिश्चित करे।

संलग्न :- संदर्भित पत्र।

(डॉ के.टी.चतुर्वेदी) अधिष्ठाता छात्र कल्याण जीव गांधी प्रौद्योगिकी विश्वविद्यालय

भोपाल, दिनांक /0/10/2024

क्रमांक / रा. गां. प्रौ. वि. /अधिष्ठाता छात्र कल्याण / 2024 / 5.२ प्रतिलिपि:-

01 माननीय कुलपति जी के निज सचिव/ माननीय कुलपति जी के अवलोकनार्थ प्रस्तुत।

02 कुलसचिव जी के स्टाफ ऑफिसर ओर सूचनार्थ।

03 समस्त संबद्ध महाविद्यालयों के संचालक / प्राचार्य की ओर सूचनार्थ एवं पालनार्थ।

(डॉ के.टी.चतुर्वेदी) अधिष्टाता छात्र कल्याण राजीव गांधी प्रौद्योगिकी विश्वविद्यालय

आज़ादी का अमृत महोत्सव

विश्वविद्यालय अनुदान आयोग University Grants Commission

(शिक्षा मंत्रालय, भारत सरकार) (Ministry of Education, Govt. of India)

आचार्य मनिष र. जोशी सचिव

Prof. Manish R. Joshi Secretary

No.F 12-5/2023(FNT/NET)-FeeNivaran

February 9, 2024/20 माघ, 1945

Subject: Regarding Non-Refund of Fee

Respected Madam / Sir,

It is submitted that UGC has issued notifications / guidelines / letters regarding the refund of fees which are also available on the UGC website www.ugc.gov.in. The said notifications / guidelines are applicable to Undergraduate, Postgraduate and Research Programmes offered by all Universities included under Section 2(f) & 12(B) of UGC Act, 1956.

UGC has been receiving several complaints regarding non-refund of fee against many Higher Educational Institutions (HEIs). UGC has requested all the HEIs vide mails and reminders to act on the complaints received from the students seeking a refund of fees paid to the Institutes after those students migrated to other Institutions.

Further, your attention is also invited towards the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 in which at point no. 3 (f) (xiii) (copy attached) it is clearly mentioned that:

"3. DEFINITION:

(f) "grievance" means, and includes, complaint(s) made by an aggrieved student in respect of the following, namely:

xiii. 'delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, subject to guidelines, if any, issued by the Commission, from time to time."

In view of above, you are hereby advised to pay special attention towards fee refund of the aggrieved students and abide by UGC's guidelines / regulations issued with respect to fee refund of the students.

Non-compliance to the above shall attract punitive action as prescribed under the relevant guidelines/regulations."

With regards,

Yours sincerely,

(Manish Joshi)

Copy to:

- 1. All Vice-Chancellors of Universities
- 2. All Principals of Colleges



विश्वविद्यालय अनुदान आयोग **University Grants Commission**

(शिक्षा मंत्रालय, भारत सरकार) (Ministry of Education, Govt. of India)

12th June, 2024 / 22 ज्येष्ठ, 1946

Prof. Manish R. Joshi

सचिव

Secretary

D.O. No.F.2-71/2022 (CPP-II) (C-114546)

Subject: Fee Refund Policy 2024-25

आदरणीय महोदया/महोदय,

The University Grants Commission receives many representations/complaints from students/parents on the non-refund of fees by the Higher Education Institutions (HEIs) on cancellation/withdrawal of admissions.

- Students should be allowed a full refund of fees within a specified period to enable them 2. to opt for a course of their choice.
- The Commission has considered the matter in its 580th meeting held on 15 May 2024, and after considering the relevant factors decided, the following fee refund policy for the academic session 2024-25:
 - a. Notwithstanding anything contained in any guidelines/ prospectus/ notification/ schedule, a full refund of fees shall be made by the HEIs on account of all cancellations of admissions/migrations of students up to 30 September 2024 and with a deduction of not more than Rs. 1,000, as a processing fee, up to 31 October 2024.
 - b. It shall apply to all higher education institutions, whether established or incorporated by or under a Central Act or a State Act, and every institution recognized by the University Grants Commission under clause (f) of Section 2 of the University Grants Commission Act, 1956 and to all institutions deemed to be a University declared as such under Section 3 therein and to all higher education institutions affiliated to a University.
 - c. These guidelines would also be applicable to organizations, consortiums, committees, associations, etc., constituted for the purpose of conducting counselling or processing admissions and collecting fees on behalf of participating HEIs, and the HEI concerned will be responsible for refund fees.
 - d. For any admission schedule extending/commencing beyond/after 31 October 2024, the provisions contained in the UGC Notification issued in October 2018 on Refund of Fees and Non-Retention of Original Certificates shall apply (reproduced below for ready reference):

reterence)		
Category	Percentage of Refund of fees*	Point of time when notice of withdrawal of admission is received in the HEI
(1)	100%	15 days or more before the formally notified last date of admission
(2)	90%	Less than 15 days before the formally notified last date of admission
(3)	80%	15 days or less after the formally notified last date of admission
(4)	50%	30 days or less, but more than 15 days after formally notified last date of admission
(5)	00%	More than 30 days after formally notified last date of admission

Cont...

- e. This policy will remain in force for subsequent academic sessions until the issuance of a revised policy by the UGC.
- 4. It may also be noted that the UGC has notified the Redressal of Grievances of Students Regulations, 2023, wherein "delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, subject to guidelines, if any, issued by the Commission, from time to time" has been defined as one of the grievances.
- 5. The Higher Education Institutions are requested to ensure compliance with the fee refund policy for the academic session 2024-25 and redress any grievance by the provisions of the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023.
- 6. Any HEI violating the provisions of UGC Fee Refund Policy 2024-25 shall be liable for punitive action as notified in Clause 5 of the UGC Notification on Refund of Fees and Non-Retention of Original Certificates issued in October 2018.

सादर.

भवदीय,

(मनिष जोशी)

सेवा में, सभी विश्वविद्यालयों के कुलपति। सभी महाविद्यालयों के प्राचार्य।